



# FREQUENTLY ASKED QUESTIONS

## Hexagon Geospatial U

### LICENSING

**Q: WHERE DO I GO TO ADMINISTER UNIVERSITY LICENSES?**

Log in to the [Licensing Portal](#).

**Q: WHAT IF I DON'T HAVE A LOG IN OR DON'T HAVE ADMINISTRATIVE PRIVILEGES?**

Complete the [Licensing Portal Registration](#).

**Q: WHERE CAN I FIND STEP-BY-STEP INSTRUCTIONS FOR LICENSING 2018 OR 2016 PRODUCTS?**

See the [Instructors Guide for the Administration of Geospatial 2018 or 2016 Licenses](#).

**Q: IS THERE A STUDENT GUIDE WITH MORE INFORMATION ON THE USE OF GEOSPATIAL DIVISION 2018 OR 2016 LICENSES?**

Yes, see the [Student Guide for the Use of Geospatial 2018 and 2016 Student Licenses](#).

**Q: IS THERE A VIDEO WITH MORE INFORMATION ON UNIVERSITY LICENSING?**

Yes, see the [University licensing video](#).

**Q: IS THERE A VIDEO WITH MORE INFORMATION ON STUDENT LICENSING?**

Yes, see the [Student licensing for 2018 video](#).

**Q: WHERE CAN I TROUBLESHOOT A LICENSING ISSUE?**

See the [Licensing FAQ](#) or [Licensing Knowledge Base](#).

### ERDAS IMAGINE

#### DOWNLOAD, INSTALL, AND VIEW TECHNICAL INFORMATION

The ERDAS IMAGINE installer includes IMAGINE Photogrammetry, and you can also select to install ERDAS ER Mapper. Please note ERDAS ER Mapper is no longer supported on newer (than Windows 7) operating systems.

**Q: WHERE CAN I DOWNLOAD THE NEWEST VERSION OF ERDAS IMAGINE?**

[ERDAS IMAGINE 2018](#), [2018 Update 1](#), and [2018 Update 2](#) are available on our download site.

**Q: WHERE CAN I FIND TECHNICAL INFORMATION, INCLUDING HARDWARE SYSTEM REQUIREMENTS?**

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Download the [ERDAS IMAGINE Release Guide](#).

Q: WHERE CAN I FIND MORE INFORMATION ABOUT FUNCTIONALITY LISTED BY PRODUCT TIERS?

See the [ERDAS IMAGINE Product Description in Technical Documents section](#).

Q: WHERE CAN I ACCESS HUNDREDS OF FREE SPATIAL MODELS TO DOWNLOAD AND CUSTOMIZE?

See the [Spatial Modeler Tutorials](#) page.

Q: IS THERE ETRAINING FOR ERDAS IMAGINE?

Yes, [etraining](#) is available in the Hexagon Geospatial Community.

## GEOMEDIA

DOWNLOAD, INSTALL, AND VIEW TECHNICAL INFORMATION

Q: WHERE CAN I DOWNLOAD GEOMEDIA PRODUCTS?

See all available [GeoMedia products](#) on the download site.

Q: WHERE CAN I FIND TECHNICAL INFORMATION, INCLUDING HARDWARE SYSTEM REQUIREMENTS?

Download the [GeoMedia Desktop Release Guide](#).

Q: WHERE CAN I FIND MORE INFORMATION ABOUT FUNCTIONALITY LISTED BY PRODUCT TIERS?

See the [GeoMedia Product Description](#).

Q: IS THERE ETRAINING FOR GEOMEDIA?

Yes, [etraining](#) is available in the Hexagon Geospatial Community.

Q: ARE THERE TUTORIALS AVAILABLE FOR GEOMEDIA?

Yes, see the **Tutorials** section at the bottom of the [GeoMedia](#) webpage.

## CURRICULUM MATERIALS

Q: WHAT MATERIALS ARE AVAILABLE TO INSTRUCTORS AS PART OF HEXAGON GEOSPATIAL U MEMBERSHIP?

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You can access 1000+ pages of curriculum materials for ERDAS IMAGINE, IMAGINE Photogrammetry, GeoMedia, and Smart M.Apps for EDU. This includes slide presentations for lectures, step-by-step tutorials, and free example data.

First, [Register](#) for the [Hexagon Geospatial Community](#). This is a general User's Community, and all professors and students may sign up. If you are already registered, [sign up](#) for the [Hexagon Geospatial U Community](#). Wait for a confirmation email to confirm you have access, and begin downloading and using the free curriculum in your courses.

## ADDITIONAL TRAINING AND DOCUMENTATION

### Q: WHERE CAN I LEARN MORE ABOUT REMOTE SENSING?

Visit Brilliant Remote Sensing Labs' [Remote Sensing Portal](#), an online learning portal for remote sensing education.

### Q: DOES THE GEOSPATIAL DIVISION OFFER ETRAINING?

Yes, in addition to the Hexagon Geospatial U Community, you can also learn from [eTraining](#).

### Q: WHERE CAN I FIND TECHNICAL DOCUMENTATION?

Visit the [documentation page](#) to learn more about available resources. With our documentation portal, you can filter by product and search for "workflows" to find step-by-step instructions.

### Q: IS THERE EXAMPLE DATA AVAILABLE?

Yes, ERDAS IMAGINE [remote sensing example data](#), [radar example data](#), and [photogrammetry example data](#) used in documentation workflows are available on the download site.

### Q: WHERE CAN I FIND MORE INFORMATION ON HOW ERDAS IMAGINE WORKS?

See the [Producer Field Guide](#) for details on the algorithms and theory behind ERDAS IMAGINE.

### Q: WHERE CAN I LEARN MORE ABOUT POSSIBLE APPLICATIONS OF HEXAGON SOLUTIONS?

See our list of recorded [webcasts](#), which feature various topics of interest regarding industry and solution applications.

## PROGRAMS, GRANTS, AND SCHOLARSHIPS

### Q: CAN I SEE A LIST OF ALL PRODUCT LICENSES AVAILABLE THROUGH THE DESKTOP EDUCATIONAL PROGRAM?

Yes, visit the [Desktop Educational Program](#) webpage for more information on available products, including ERDAS IMAGINE and GeoMedia.

### Q: WHERE CAN I FIND MORE INFORMATION ON SMART M.APPS FOR EDU?

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[Smart M.Apps for EDU](#) includes eight Hexagon Smart M.Apps, three of which are from M.App Analyzer Suite ([Incident Analyzer](#), [Network Analyzer](#), and [Area Analyzer](#)).

## Q: CAN I SEE A LIST OF ALL PRODUCTS AVAILABLE THROUGH THE SERVER EDUCATIONAL SERVER?

Yes, visit the [Server Educational Program](#) webpage for more information on available products, including ERDAS APOLLO and GeoMedia WebMap.

## Q: WHAT IS THE CAMPUS-WIDE GRANT PROGRAM?

The Campus-Wide Grant Program provides free licenses of GeoMedia Essentials and ERDAS IMAGINE Essentials. Learn more on the [program's webpage](#).

## Q: WHAT IS THE DIGITALGLOBE FOUNDATION PARTNERSHIP?

This partnership between Hexagon and DigitalGlobe Foundation allows DigitalGlobe Grant recipients to apply for free Geospatial division software. Find more information on the [DigitalGlobe Foundation](#) webpage.

## Q: WHAT IS THE BRILLIANT REMOTE SENSING LABS PARTNERSHIP?

This partnership between Hexagon and Brilliant Remote Sensing Labs allows students who purchase online courses from Brilliant Remote Sensing labs to receive short-term student licenses to complete courses. Learn more on the [program's webpage](#).

## Q: WHAT IS THE USGIF PARTNERSHIP?

With this partnership, university departments that hold USGIF accreditation can request free Education software. Learn more on the [program's webpage](#).

## Q: WHAT IS THE CURRICULUM WRITING GRANT?

This grant allows recipients to receive grant money for updating and developing curricula and tutorials. Learn more on the [Curriculum Writing Grant](#) webpage.

## NEWEST TECHNOLOGY FOR EDUCATION

Contact [Mike.Lane@Hexagon.com](mailto:Mike.Lane@Hexagon.com) for a tour/demo of any of these new platforms, as well as to learn how to get started with them.

## Q: HOW CAN I LEVERAGE LUCIAD PORTFOLIO TECHNOLOGY AS PART OF HEXAGON GEOSPATIAL U?

Luciad for EDU gives you access to real-time analytics technology through desktop, server, browser, and mobile solutions. Learn more about [Luciad Portfolio](#) solutions. Then, see the Connect with Us section to contact us.

## Q: WHAT CAN I DO WITH M.APP PORTFOLIO TECHNOLOGY AS PART OF HEXAGON GEOSPATIAL U?

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M.App Portfolio lets you build lightweight location intelligence applications on the cloud, called Hexagon Smart M.Apps, that you can use or sell on the [M.App Exchange storefront](#). Learn more on the [Smart M.Apps for EDU](#) webpage.

## Q: WHERE CAN I FIND EXAMPLE EDUCATION SMART M.APPS?

You can see these on the [M.App Exchange](#). These include:

- [Monitor and Manage Refugee Camps Smart M.App](#)
- [Conflict Trends in Somalia Smart M.App](#)
- [Crowdsourced Radiation Measurements Smart M.App](#)

## Q: HOW CAN I WORK WITH M.APP ENTERPRISE TECHNOLOGY AS PART OF HEXAGON GEOSPATIAL U?

M.App Enterprise lets you build Smart M.Apps and host them securely on-premises. Learn more about [M.App Enterprise](#) solutions. Then, see the Connect with Us section to contact us.

## Q: HOW CAN I USE M.APP X TECHNOLOGY AS PART OF GEOSPATIAL U?

M.App X gives you geospatial intelligence (GEOINT) capabilities through remote sensing technology on the cloud. Learn more about [M.App X](#) solutions. Then, see the Connect with Us section to contact us.

## CASE STUDIES AND SUCCESS STORIES

Do you have a success story or publication that showcases your work with the Geospatial division's technology in an academic endeavor? If so, you can send more information to [mike.lane@hexagon.com](mailto:mike.lane@hexagon.com), and your work will be considered for publication on the division's website.

Current stories include:

- [GEOINT Student M.Appathon Winner – Crowdsourced Radiation Measurements](#)
- [Lake Titicaca Monitored by ERDAS APOLLO](#)
- [GEOINT Student M.Appathon Winner – Conflict Trends in Somalia](#)
- [Announcing the Winner of the Geospatial EDU Contest for HxGN LIVE 2018](#)
- [DigitalGlobe Foundation Supports Aquaculture Research Project](#)
- [Congratulating Geospatial Education Contest Honorable Mention Dr. Ariel Blanco](#)
- [Congratulating Geospatial Education Contest Honorable Mention Igor Sereda](#)

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## BLOG ARTICLES

- [Collaborating with Brilliant Remote Sensing Labs](#)
- [Furthering Education with DigitalGlobe Foundation](#)

## CONNECT WITH US

Stay up to date on Hexagon Solutions by joining the [Hexagon Geospatial Community](#) or take a look at the [Sensing Change Blog](#).

For more information on Hexagon Geospatial U, please contact:

[sales@geosystems.de](mailto:sales@geosystems.de) – GEOSYSTEMS GmbH ist Hexagon Geospatial Platinum Partner und betreut den EDU Bereich.



## ABOUT GEOSYSTEMS

GEOSYSTEMS is a software vendor and service partner for geospatial solutions and helps public authorities, private companies and educational organizations to easily transform location-based data into actionable information. As Hexagon Geospatial platinum partner, GEOSYSTEMS offers not only leading-edge products for remote sensing, photogrammetry, GIS and data management, but also Hexagon Smart M.App solutions for easy-to-use dynamic map experiences. In addition, GEOSYSTEMS develops customized applications, implements tailor-made workflows and provides excellent trainings. GEOSYSTEMS GmbH, Riesstraße 10, 82110 Germering, GERMANY  
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## ABOUT HEXAGON GEOSPATIAL

Hexagon Geospatial helps you make sense of the dynamically changing world. Known globally as a maker of leading-edge technology, we enable our customers to easily transform their data into actionable information, shortening the lifecycle from the moment of change to action. Hexagon Geospatial provides the software products and platforms to a large variety of customers through direct sales, channel partners, and Hexagon businesses. For more information, visit [hexagongeospatial.com](http://hexagongeospatial.com) or contact us at [marketing@hexagongeospatial.com](mailto:marketing@hexagongeospatial.com).

Geospatial is part of Hexagon, a leading global provider of information technologies that drive productivity and quality across geospatial and industrial enterprise applications. Hexagon's solutions integrate sensors, software, domain knowledge and customer workflows into intelligent information ecosystems that deliver actionable information. They are used in a broad range of vital industries. Hexagon (Nasdaq Stockholm: HEXA B) has more than 20,000 employees in 50 countries and net sales of approximately 4.2bn USD. Learn more at [hexagon.com](http://hexagon.com) and follow us @HexagonAB.

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